



**We are so pleased that you have selected our office for your dental care.** Our goals will be to determine what dental treatment you need or want and deliver it in the most efficient manner with clinical excellence and courtesy. We will teach you how to combine regular interval professional dental evaluation with proper, routine daily oral self care to maintain optimum oral health for yourself for your entire life. We want you to have comfortable, pain free, good looking and functional teeth.

**Office hours are by appointment.** When appropriate, we prefer to schedule longer appointments and complete as much dental treatment at a time as we can. This allows maximum efficiency and as little disruption to your daily schedule as possible.

**Our office offers simple financial arrangements** in order to avoid possible misunderstandings. Unless prior arrangements are made, payment in full is expected at the time treatment is provided. If you have dental insurance, and you would like us we, we will send a pre-estimate of dental treatment to your dental carrier. When the pre-estimate is returned (6 to 8 weeks), your portion of payment will be indicated. We ask that you pay that portion at the time treatment begins. If the treatment is extensive or will take several months to complete, partial payment can be made at appointments over that time span. For your convenience, VISA and MasterCard are accepted. For more involved procedures, an interest-free loan (up to 12 months) can be arranged.

**You can expect to receive the best dental care we can provide.** Dental technology has made remarkable strides. You may not be aware of some of the advances in diagnosis and treatment and how they can benefit you. If you have not been to a dentist recently, or have been in the care of someone who has not adopted these techniques, you will notice a difference the first moment you enter our office.

Once you have explained your dental concerns and a thorough dental examination and necessary radiographs have been completed, a treatment plan will be developed. Written and videotaped explanations of most procedures and problems are available and will be offered to you. Advantages and disadvantages of treatment, risks of treatment or no treatment, options and costs of treatment will be presented. Any questions you have will be answered before treatment begins.